

PRIVACY POLICY

This Privacy Policy governs the manner in which RGS Limited., LLC (“RGS”) collects, uses, maintains and discloses information collected from users (each, a “User”) of the <http://www.royalgroupservices.com> website (“Site”). This privacy policy applies to the site and all products and services offered by RGS.

Personal identification information

We may collect personal identification information from Users in a variety of ways, including, but not limited to, when users visit our Site, fill out a form, and in connection with other activities, services, features or resources we make available on our site. Users may be asked for, as appropriate, name, email address, mailing address, phone number. Users may, however, visit our site anonymously. We will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personally identification information, except that it may prevent them from engaging in certain site related activities.

Non-personal identification information

We may collect non-personal identification information about Users whenever they interact with our Site. Non-personal identification information may include the User’s Internet Protocol address, the browser name, the type of computer and technical information about Users means of connection to our Site, such as the operating system and the Internet service providers utilized and other similar information.

Web browser cookies

Our Site may use “cookies” to enhance User experience. User’s web browser places cookies on their hard drive for record-keeping purposes. User may choose to set their web browser to refuse cookies, or to alert you when cookies are being sent. If they do so, note that some parts of the Site may not function properly.

Third-party content and other tracking technologies

To the extent that such third party content is or becomes available on the Site, we do not control these third parties' tracking technologies or how they may be used. If you have any questions, you should contact the responsible third party directly.

How we use collected information

RGS may collect and use Users personal information for the following purposes:

- *To improve customer service*
Information you provide helps us respond to your customer service requests and support needs more efficiently.

- *To personalize user experience*
We may use information in the aggregate to understand how our Users as a group use the services and resources provided on our Site.
- *To improve our Site*
We may use feedback you provide to improve our products and services.
- *To send periodic emails*
We may use the email address to send User information and updates pertaining to their request. It may also be used to respond to their inquiries, questions, and/or other requests.

How we protect your information

We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our Site.

Sharing your personal information

We do not sell, trade, or rent Users personal identification information to others. We may use third party service providers to help us operate our business and the Site or administer activities on our behalf. We may share your information with these third parties for those limited purposes provided that you have given us your permission.

We may also disclose your information to a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution or other sale or transfer of some or all of RGS's assets, whether as a going concern or as part of bankruptcy, liquidation or similar proceeding, in which personal information held by RGS about our Site users is among the assets transferred.

We may also disclose your personal information:

- To comply with any court order, law or legal process, including to respond to any government or regulatory request.
To enforce or apply our terms of service or other agreements, including for billing and collection purposes.
- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of RGS, our customers or others. This includes exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction.

Accessing and correcting your information

You may send us an e-mail at lori@royalgroupservices.com to request access to, correct or delete any personal information that you have provided to us. We may not accommodate a request to change information if we believe the change would violate any law or legal requirement or cause the information to be incorrect.

Your California privacy rights

California Civil Code Section § 1798.83 permits users of our Site that are California residents to request certain information regarding our disclosure of personal information to third parties for their direct marketing purposes. To make such a request, please contact us using the contact information listed below.

Changes to this privacy policy

RGS has the discretion to update this privacy policy at any time. When we do, we will revise the updated date at the bottom of this page. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

Your acceptance of these terms

By using this Site, you signify your acceptance of this policy and terms of service [LINK TO TERMS OF SERVICE]. If you do not agree to this policy, please do not use our Site. Your continued use of the Site following the posting of changes to this policy will be deemed your acceptance of those changes.

Contacting us

If you have any questions about this Privacy Policy, the practices of this site, or your dealings with this site, please contact us at:

RGS Limited, LLC
Director of Compliance
lori@royalgroupservices.com
248-688-9359

This document was last updated on .